

Septic System Warranty Program Terms and Conditions

Septic Tank:

What's Included:

A highly trained Septic Workz Field Tech will come out to your property and perform the regularly scheduled 5-year maintenance on your Septic System, along with a complete inspection report. This includes:

- Tank Pumped out
- Scum/Fog layer broken apart and removed
- Lining Cleaned
- Inlet and outlet lines hydro-vacced
- Baffling and Filter Cleaned (if not installed, they will be installed at time of Service at no additional cost)
- Lid riser inspected (if they must be added to the inlet and outlet lids Lid sealer applied to prevent water leakage at no additional cost)
- Specially formulated chemical added to increase natural bacterial growth

To be eligible, the tank must pass all inspections. Any issues discovered must be fixed before the warranty period begins.

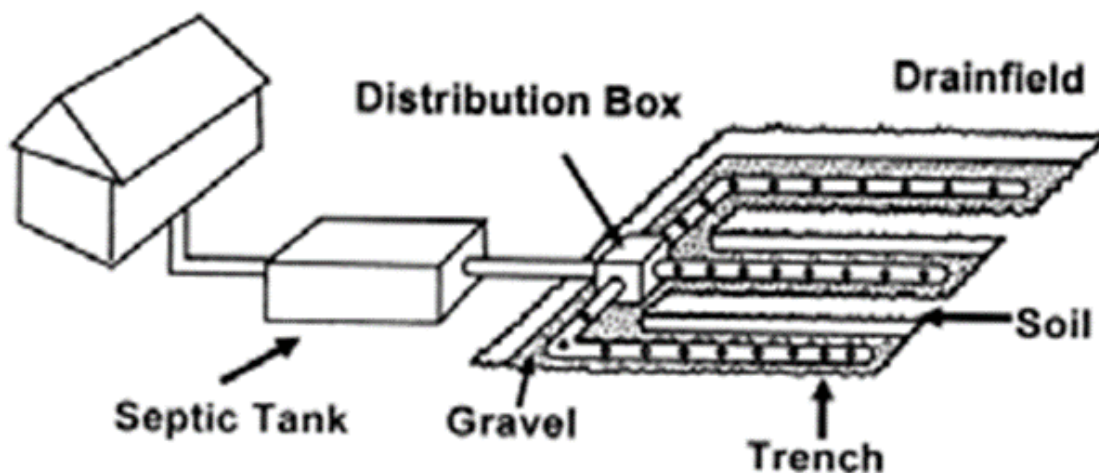


Drain/Leach Field

What's Included:

Once again to be covered one of Septic Workz highly trained technicians, must inspect the drain field and test it for proper operation. To be included it must be at a proper grade and functioning properly at time of inspection. Any issues must be repaired before the warranty goes into effect, and are not included in the warranty price.

- We verify that that no vegetation with invasive root systems are close to the system
- We inspect for pipe damage due to:
 - (See terms and conditions for full description)
 - Maintenance-Related Issues
 - Physical Damage
 - Tree Root Intrusion
 - Environmental Factors
 - Third-Party Damage
 - Any Damage must be repaired before the warranty goes into effect.
- We make sure your Drain/Leach Field has a Water Distribution box with Equalizers built so any adjustments needed can happen in the box with no need to re-dig or re-grade the Field later.
 - If needed we install at no additional cost.



To be eligible, the Drain must pass all inspections. Any issues discovered must be fixed before the warranty period begins.

Pricing

Final pricing depends on the zip code the property is in. Some areas have additional pricing restrictions.

All programs are held to the same standards and include the 5 year maintenance at no additional cost with the exception of the 3 year program.

Length	Cash	Down	Monthly	Term/MO
• 3 year program	\$2800	\$1000	\$87.28	24
• 5 year program	\$4500	\$1000	\$97.41	48
• 10 Year Program	\$5800	\$1000	\$101.50	72
• 15 year Program	\$7500	\$1000	\$104.87	120

Guaranteed Financing if you meet these requirements:

- Own the property
- Have verifiable income
 - Pay via automatic deduction from a bank account
- Special Discounts for people on fixed income SSI, SSD, Retired, etc.

Warranty Acceptance Terms and Conditions:

To enforce this warranty, all conditions of these terms must be met:

- **Payment:** Either one-time payment in full or, if financed, the down payment must be received and monthly payments must be current. Failure to make monthly payments voids the warranty until payments are caught up to the original schedule, at which time the warranty will be reinstated.
- **Fees:** All payments made with Cash, Check, AHC, Bank account direct debit, or Zelle have no additional fees. Credit Cards or Debit cards processed as Credit Card require a 3% additional charge.
- **Client Responsibility:** The client is responsible for securing pets and personal property during construction hours, including installation, inspection, regularly scheduled maintenance, or similar activities. A trip charge of no more than \$250.00 USD will be charged for any work canceled due to the client's failure to provide access, either by locked fence or animals running freely in the area of the septic system, or any other reason the techs cannot safely access the septic system.
- **Force Majeure:** Neither the Client or Septic Workz will be held responsible for delays caused by inclement weather, terrorism, supply chain issues, or any events termed "acts of God."
- **Dispute Resolution:** The Client agrees to waive the right to sue and instead agrees to the arbitration process for any claims not satisfactorily made.
- **Emergency Service:** There is no limit on emergency service calls the client can request. However, if the service calls are determined to be necessary due to an issue with the system that requires repair outside of the warranty parameters, the client will be responsible to pay for any additional service calls in any consecutive 12-month period or until the client has the item fixed and/or inspected by Septic Workz to re-validate the warranty.
- **Septic Upgrades:** Each system must have required upgrades at time of installation or at a time before the warranty goes into effect. Homes in flood zones or prone to flooding require **a gray water lift station with check valve be installed, and the Drain/Leach Field be brought to a proper grade** before we can put the warranty into effect. This work is not included in the warranty and must be paid in full before the property can qualify as a warranted. If Septic Workz installs the lift Station or grade work it will automatically be included in the warranty.

Warranty Terms and Conditions:

1. **Warranty Period:** This warranty is valid for a period of (3), (5), (10), or (15) years from the date of purchase.
2. **Coverage:**
 - **Parts:** All parts of the septic system, including the inlet line, septic tank, pipes, and leach field, located outside the foundation.
 - **Labor:** All labor costs associated with repairs or replacements due to workmanship issues.
3. **Exclusions:**
 - **Maintenance-Related Issues:** Issues arising from a lack of proper maintenance every 2.5 to 5 years, as recommended by local health codes and septic system experts.
 - **Physical Damage:** Damage caused by external factors such as heavy objects, vehicles driven over pipes, or landscaping activities that disturb the septic system.
 - **Tree Root Intrusion:** Damage caused by tree roots that have invaded the septic system.
 - **Acts of God:** Damage caused by natural disasters such as floods, hurricanes, or earthquakes.
 - **Environmental Factors:** Such as soil conditions that cause excessive wear and tear on the system.
 - **Third-Party Damage:** Such as damage caused by neighboring construction or utility work. Including but not limited to work raising changing the original grade to make any portion of the septic system especially the Drain/Leach Field lower than the surrounding area creating a flood zone preventing proper drainage of the septic system.
4. **Claims Procedure:**
 - **Notification:** Any claim must be reported to Septic Workz within 15 days of the discovery of the issue.
 - **Inspection:** Septic Workz reserves the right to inspect the septic system to determine the cause of the problem.
 - **Repairs or Replacement:** If the claim is covered by this warranty, Septic Workz will repair or replace the damaged components at no cost to the customer.
5. **Transferability:** This warranty is fully transferable with the property. If the property is sold, the new owner will automatically assume the remaining warranty coverage.
6. **Governing Law:** This warranty is governed by the laws of the state in which the septic system is located.
7. **Limitations of Liability:** Septic Workz shall not be liable for any incidental, consequential, or punitive damages arising from the failure or malfunction of the septic system, even if Septic Workz has been advised of the possibility of such damages.
8. **Customer Consent:** By purchasing a septic system from Septic Workz, you agree to the terms and conditions of this warranty.

Note: This warranty does not cover damage caused by tree roots, so it's important to emphasize that homeowners should take steps to prevent tree roots from invading the septic system, such as planting trees at a safe distance and avoiding planting species known for aggressive root systems.